



TOLL HOLDINGS LIMITED

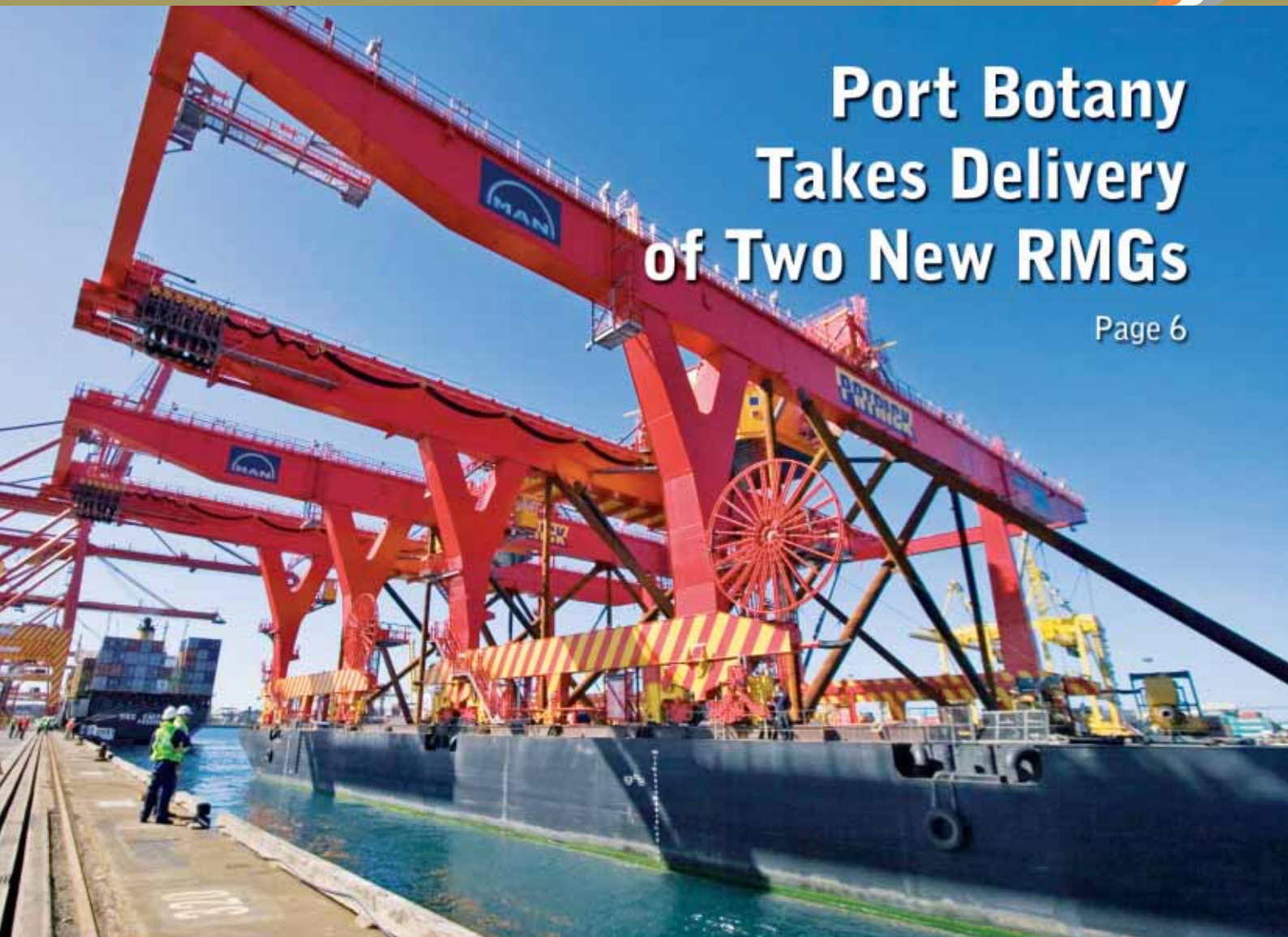
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QUARTERLY ISSUE

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Delivering in a Year of Transformation

On 24 August, the company reported a truly outstanding result during a year of transformation – successfully completing two major, company changing acquisitions and at the same time, growing our core business.

This achievement is a credit to the Toll team who have proven the strength of the company's service offering and customer relationships, which will continue as the Group moves forward as a global scale logistics operation.

Toll's highly integrated logistics solutions coupled with our commitment to invest in key assets and infrastructure will mean lower long term costs for customers as supply chains achieve greater efficiencies.

	Percentage Change	30 June 2006
Revenue*	↑30%	4,901m
Profit After Tax	↑17%	243m
EBIT*	↑52%	381m
EBIT Margin	↑8.7%	7.13%
Final Dividend	↑17%	31 cents

* Excludes equity accounted share of PNL. Results are pre-amortisation of intangibles arising on acquisitions and prior year comparatives adjusted for AIFRS introduction.

- In considering the underlying results, excluding the impact of the SembCorp Logistics and Patrick acquisitions, it is clear that the ongoing track record has produced excellent returns.
- Organic revenue growth of 9% in the Australian operations continues the excellent trend over the past five years.
- Margin expansion from 6.56% to 7.13% is further evidence of the ability to grow the top line and to control costs.

Divisions

In Australia, operations excluding contributions from Pacific National grew revenues reflecting underlying organic growth of 9%. The company improved earnings across all Australian divisions, benefiting from increased technology and new business and at the same time expanded capacity through investment in new warehousing, fleet and terminal facilities.

Toll New Zealand

Toll NZ experienced solid growth in coal, where capacity was increased to cater for longer trains. In addition, the rail solution

implemented by Fonterra at Te Rapa on the North Island is performing very well and generating additional revenues.

The inter-island ferry, the Kaitaki was successfully introduced into Cook Strait during the year, and the ferry Aratere underwent major refurbishment.

The company continued its investment in locomotives and rolling stock to improve service levels within its rail operation.

Pacific National

Pacific National has had a new management team appointed following the Patrick acquisition, improving performance significantly, given the strength of the underlying operation.

In moving forward with the new management team, our focus is on improving customer service and reliability, as well as increasing freight volumes.

The Federal Government is supporting Pacific National by agreeing to spend \$1.7 billion over the next few years on much needed below track rail infrastructure, improving operations.

In addition, we are working closely with each of the State Governments across Australia, to introduce standardised regulation that will work for the rail industry, ensuring the future of rail is as sound as it should be.

SembCorp Logistics

The integration of the SembCorp Logistics operations – to be renamed Toll Asia in October 2006 – is well advanced and is attracting much attention from our customer base who are increasingly seeking cross-border logistics solutions.

Patrick

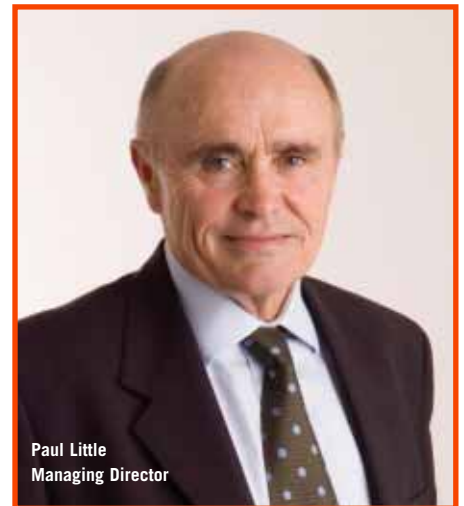
The Patrick port, rail and logistics operations were consolidated from 10 May 2006 and all performed in line with expectations and results.

The new management structure is now bedded down and major integration projects are progressing well.

Virgin Blue Australia

Underlying results for Virgin Blue are in line with expectations and the business is continuing to enhance its market position and shareholder value through the introduction of a series of product initiatives designed to appeal to business travellers including:

- The Velocity frequent flyer programme;
- The relaunch of lounges at major airports,
- Web Check-In,



Paul Little
Managing Director

- New flexible fares for business and Government travellers,
- Completion of new code-share technology; and
- An Application Programme Interface facility for corporate accounts.

ACCC

The company is progressing well with planned asset divestures arising from undertakings given to the ACCC.

Whilst the undertakings are significant from a competition viewpoint, they do not detract from the ability of the Toll Group to provide customers with a highly efficient integrated service proposition.

Dividend

Toll has announced a final dividend of 17 cents per share, bringing the dividend for the year to 31 cents compared to 26.5 cents last year, an increase of 17%.

Outlook

The acquisition of SembCorp Logistics and Patrick have now positioned Toll as a leading, global scale integrated transport and logistics provider with a crucial footprint into key Asian markets.

The growth opportunities and the Group's new capabilities have already generated significant customer interest and activity from both existing and new clients.

The integration of the businesses is already well progressed with major cost synergies ahead of initial projections.

Toll's strategy of developing further important infrastructure and investing in efficient, profitable capacity and capabilities across its operations remains a key focus.

Toll is excellently positioned to drive long term value for our shareholders as the transformation of our industry and our operations continues at a rapid pace.

The New TOLL

The Toll Group is pleased to present its new reporting structure following the integration of both SembCorp Logistics and Patrick Corporation, acquired in May and June respectively.

Toll is now one of a select number of globally significant integrated freight transport companies (see Table 1) with ports, rail, road, sea and air freight operations as part of our package. We believe an ability to offer a truly integrated customer service capability remains high on the list of objectives of these globally significant companies. Toll remains the leading logistics business in the Australian and New Zealand sectors, and is now positioned to take up that mantle in the Asian sector.

The integration of global supply chains is occurring now. Customers want fewer providers involved in their supply chain activities. We've been saying this for some time and we believe that now we're in a position to take advantage of that phenomenon.

Visibility, cost reductions, inventory reductions and reliability are high on our customers' lists. So to compete in this environment, logistics providers need to be capable of delivering and coordinating elements of both physical service as well as information to customers. Over the past couple of months we have moved quickly to establish an organisation structure which will provide the leadership necessary to facilitate high levels of integration and promote maximum customer focus and service coordination. The implementation of the new structure is now complete.

The structure continues to support a flat decentralised business model, with accountabilities moved to the lowest level.

Within Asia the structure is largely in line with the present organisation, however corporate development teams will focus on Asian growth opportunities and linking Australian business to SembLog's Asian footprint. Business development and financial support will come from our Australian corporate team.

The Asian division headed by President and CEO, Mr Koh Soo Keong, represents the SembCorp Logistics business and Toll's operations in Thailand, Malaysia and Vietnam as well as the Singapore Joint Venture Sembawang Kimtrans.

The Australian Transport division headed by Divisional Director, Mr John Ludeke, represents a consolidation of our existing Toll Networks, Toll Logistics and Toll



Mark Rowsthorn
Executive Director

The businesses will benefit from optimisation of property and fleet requirements as well as further technology developments.

North businesses. All brands will remain and will be retained where it makes sense to do so. The businesses will benefit from optimisation of property and fleet requirements as well as further technology developments.

The Ports and Infrastructure division headed by myself with the assistance of Divisional Director, Mr Graham Lyon, represents largely the Patrick Ports division, with the addition of Toll Shipping and the consolidation of Toll and Patrick's International operations. Strong underlying management exists within this business.

The General and Auto division headed temporarily by Mr Alan Mitchell, houses the existing Patrick's rail business, excluding Pacific National, but including Toll General Ports, Toll Auto Care and Toll's automotive business, Toll AutoLogistics. Patrick Auto Care and Toll AutoLogistics cannot be integrated until the ACCC divestiture process is complete. Until then, each business must be run independently.

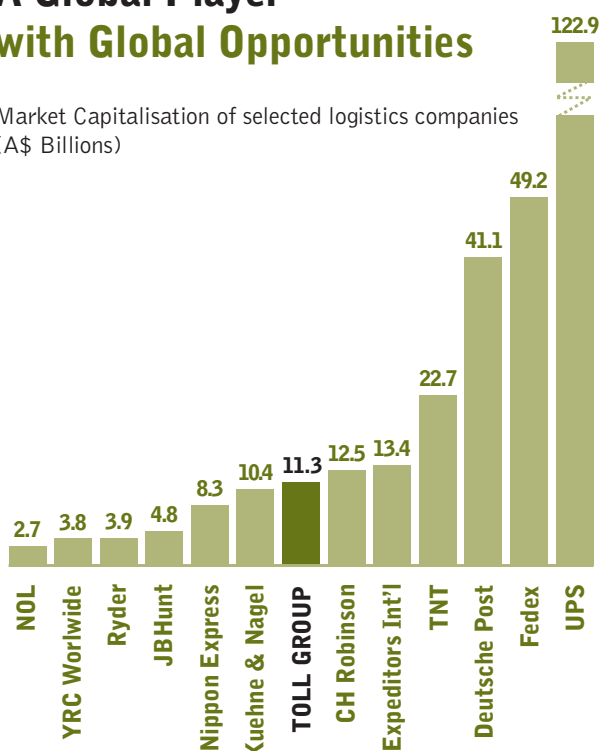
The New Zealand division is now consolidated and headed by CEO Toll NZ, Mr David Jackson.

To access our organisation charts at the next level, please go to our website at www.tollgroup.com and click on the appropriate link from the Home Page.

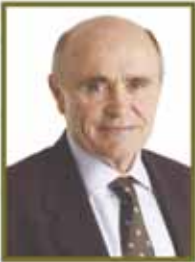
We take this opportunity to thank management, customers and employees for focusing on 'business as usual' during the swift integration process.

A Global Player with Global Opportunities

Market Capitalisation of selected logistics companies (A\$ Billions)



(1) Merged Group valued at its global peers average PE multiple relative to 2006-2008 forecast EPS growth.



Managing Director
Paul Little

The structure continues to support a flat decentralised business model, with accountabilities moved to the lowest level.



CEO
Brett Godfrey



Executive Director
Chairman
Virgin Blue
Mark Rowsthorn



Director
Strategy/M&A
Stephen Stanley



President and CEO
Toll Asia
Koh Soo Keong



CFO
Neil Chatfield



Company Secretary
Bernard McInerney



CEO
Don Telford



Director
Group Business Development
Hugh Cushing



Divisional Director
Ports and Infrastructure
Graham Lyon



Divisional Director
General and Auto
Alan Mitchell



Divisional Director
Australian Transport
John Ludeke



CEO
Toll New Zealand
David Jackson

Australia's Leading Freight Rail Operator

Established in 2002 as a joint venture company between Toll and Patrick, Pacific National today is Australia's leading freight rail operator.

Specialising in the transport of bulk commodities and containerised goods, Pacific National, via its three key operating Divisions comprises 4,000+ people, 85+ sites throughout all states and territories, manages 4,110 kilometres of broad gauge rail track in Victoria; utilises 20,000+ route kilometres of track; operates approximately 1,000 freight train services per week and owns a fleet of 600 locomotives and 13,000 wagons.

Pacific National's three key operating Divisions are as follows:

Bulk Services

Bulk Services is responsible for transporting all bulk products, including coal, grain and industrial products in NSW and Victoria.

Pacific National is the second largest rail coal haulage operator in Australia, delivering approximately 95 million tonnes per annum to both domestic and export markets.



Intermodal

Intermodal transports containerised freight on the interstate network and the narrow gauge networks in Queensland and Tasmania. Additionally, it provides rail freight and terminal services to freight forwarders and steel manufacturers; and haulage services for passenger trains, the Ghan and the Indian Pacific.



Network and Operation Services

Network and Operation Services has responsibility for the primary infrastructure lease of the Victorian broad gauge network. It also delivers maintenance, project management, asset management, procurement and engineering services to all operating divisions within Pacific National.

As part of Toll's undertakings to the ACCC for the acquisition of Patrick Corporation, 50 per cent of Pacific National is to be sold to a new owner over the next six to nine months.



Safety – No. 1 Priority at Pacific National

A Focus on Rail Level Crossing Safety

The highest priority for Pacific National is Safety. The Company has comprehensive safety systems and procedures in place that are audited each year by the State rail safety regulators.

One of the key safety issues for Pacific National, and the rail industry in general, is level crossing incidents. The recent fatal accident in Lismore Victoria involving an intermodal train and a truck is an example of how catastrophic these incidents can be.

Pacific National is continuing to work with other rail companies and governments across Australia to demonstrate how critical it is that road users obey the road rules at level crossings at all times. The Australian Railways Association is developing a level crossing behavioural strategy to determine

how to reduce the number of level crossing incidents occurring each year.

Below are some interesting facts and figures on Rail Level Crossing (RLX) incidents:

- There are 9,400 RLX across Australia. Pacific National has reported 100 RLX incidents in the past three years (22 in past year)
- 37 road users (24 pedestrians and 13 vehicle occupants) die from collisions with trains at RLX each year
- Two thirds of RLX fatal crashes are on roads in country areas
- 51% of fatal crashes happen at RLX where boom gates and / or other active protecting devices are installed
- Over 80% of fatal RLX crashes were in daylight; in fine weather; and on straight dry roads.

We ask that readers take extra care and obey the road rules when accessing level crossings in all locations at all times.

Below: Picture is the aftermath of the recent fatal accident in Lismore Victoria involving an intermodal train and a truck.



Major Logistical Exercise for Mammoth Cranes

Two conspicuous post-Panamax¹ quay cranes loaded on the vessel Zen Hua 13, passed under Melbourne's West Gate Bridge on Saturday 17 June 2006, raising enormous curiosity from passers by.

The cranes, purchased by Patrick and delivered to Swanson Dock East terminal, will improve productivity and the port's capacity to handle the new generation of larger vessels which have become the international trading norm.

Assisting in the vessel's transit to Melbourne, Port of Melbourne Corporation's shipping

operations provided a right of way through The Heads and along South Channel and up the Yarra River.

The sheer size and height of the cranes required an independent air draft survey to be conducted while at anchor to ensure the cranes could pass safely under the West Gate Bridge with at least two metres clearance required by VicRoads.

The surveyor was situated at the top of the crane as it passed under the West Gate Bridge. Whilst at anchor, the container crane booms were lowered to fit under the bridge

thus making a total width of 116 metres. The width of the Yarra at this point is 150 metres.

Two sea pilots guided the ship from anchorage to berth and two tug boats were also in attendance for the transit along the river.

In accommodating the operation, there were no shipping movements upstream of the junction of the Maribyrnong River during the 2.5 hours the ship was held by tugs in the Swanson Dock swing basin, whilst the booms were raised before entry into the Patrick terminal at Swanson Dock East.

The two cranes have been under construction since their arrival and are on track to be commissioned on Monday September 11th. Extra sections have been placed into the legs, increasing the total height of the cranes to 107.1 metres with the booms raised. These cranes and the \$28 million terminal development have increased the capacity and ability of the East Swanson Dock terminal to handle future growth in the Port of Melbourne.

1. 'Post-Panamax' is a term used to describe a vessel whose size does not allow it to transit the Panama Canal, typically because of its width (beam).



New RMGs for Port Botany

The Ports and Infrastructure Division at the Port Botany Patrick Terminal took delivery of two of the terminal's five Rail Mounted Gantries (RMGs) which arrived on a barge from Indonesia on 18 August 2006.

The RMGs are an integral part of the new redeveloped terminal and will provide high

speed container exchange between road, rail and the terminal's straddle operation.

They will be located at the northern end of the terminal spanning over an Intermediate Stacking Area with a cantilever reach at each end to service road transport and straddles whilst handling rail operations between its legs.

Port Botany's \$212m expansion and redevelopment program will assist in, not only, positioning the business to capitalise on the enormous trade growth opportunities, but to also further extend our strong operational and technological capabilities to continue to provide the increasingly higher levels of service required by our customers.

Below: RMG enroute to Port Botany from Indonesia.

Cover: RMG arriving at Port Botany.



Toll-Axiom Provides One-Stop Operations System

Toll Contract Logistics has launched its new Axiom system – an advanced operations, billing, payment and reporting system covering the breadth of transport functions for drivers, operators and clerical users. Toll-Axiom was developed in-house and is the culmination of five years of work by the Contract Logistics Business Solutions team to continue adding value to customer supply chains.

The system is based on the existing RACS system, with some significant improvements.

The Toll-Axiom system excels in its ability to manage inter-modal, multiple-drop, multiple-leg and multiple-types of services for the grocery, steel, industrial and route markets. Customers utilising the new Toll-Axiom system include Woolworths (moving pallets and rollcages of groceries into supermarkets, service stations and liquor stores), Pilkington (full truck loads of float glass to customers) and Amcor (reels of brown paper from Mill to customers or box plants).

Toll-Axiom's unique ability to assemble information from a range of other systems provides a single point for operators and administrators to view their complete supply chains. Operators can build loads, allocate resources and dispatch to drivers while



complying with government regulations and specific business rules – all on one screen.

One of the most exciting aspects of the system is its built-in mobile data integration. The system was specifically designed with this functionality in mind.

The system is the result of a team effort from the Contract Logistics Business Solutions team of Nick Dabner – Business Solutions Manager, Kadirvelu Rathnavelu – Development Lead and Joshua Hawcroft – Systems Developer. User training was performed by James Toohey – Training Coordinator.

Above: Developers Kadir Rathnavelu and Joshua Hawcroft.

Left: Toll-Axiom screen provides operators with full visibility of available resources.



Contract Logistics Pinpoints Benefits of GPS Systems

Global Positioning Systems (GPS) are becoming increasingly prevalent in logistics fleet management. While many companies fail to utilise the full potential of GPS, fleet operators at Toll Contract Logistics have zoned in on the many advantages of GPS.

Contract Logistics recently installed GPS solution into vehicles to provide a direct link between fleet operations and drivers on the road. With over 100 vehicles currently fitted with GPS in Toll-owned and subcontractor fleets, the system provides:

- Full integration into the Toll-Axiom Freight Management System
- GPS positioning
- Job management via a mobile data terminal
- A text messaging system from driver to operations

- Hands free mobile phones, g-force sensors, barcode scanners, and engine management interfaces.

GPS is now no longer just a 'dot on a map', but integrated into the operations system to provide operators with up-to-date information, not just about the location of the vehicle, but the status of the goods on board. Fleet



operators can then make informed decisions using the latest information.

Drivers also stand to benefit from the reduction in paperwork due to the elimination of hand-written runsheets over time.

The first contract to receive the Toll-Axiom GPS solution was the Regional Distribution Centre (RDC) for Woolworths, recently built in Wodonga. The Pilkington and Colgate contracts have also been fitted with the new technology. The Contract Logistics BlueScope site in Hastings will receive the technology in September 2006. GPS events sent to the Toll-Axiom system will be forwarded to BlueScope's GC3 system to provide full transport visibility.

Above left: Left to right: Drivers Denis McCarthy, John Cahill, John Perne, John Stroud, Dennis Peake – Supervisor and Glen Dunstall – Operations Manager, were the first to use the system at the Contract Logistics Wodonga DC in January 2006.

Above: Joshua Hawcroft (left) with James Toohey testing a GPS mobile data terminal.

Left: The combination of Toll-Axiom and GPS-equipped vehicles ensures legislative requirements are observed at all times.

New Priority Depot

With the enormous growth in our business over the past three years, Toll Priority has looked at ways of improving its infrastructure to accommodate the added volumes.

With the exception of the Mailrooms business, all business functions such as administration and sales in Victoria relocated into a purpose designed building in Douglas Street, Port Melbourne, Victoria. The first stage encompassed DX Solutions moving into the site in November 2005. Around that time installation of the new \$6 million Freight Handling System commenced. The remainder of the business moved to the new site in April 2006.

Improved safety, security and operational efficiency were key to the design. A fully monitored security system comprising 47 cameras is fully integrated into the Toll Priority / Toll IPEC National Security monitoring system. Greatly improved physical security and access control set up over previous sites has set an industry benchmark in security standards.

The \$22 million depot has a total building area of 18,429m² including a 13,500m² warehouse, 1,729m² sort areas, 3,170m² office and 310 car parking spaces.

The state-of-the-art Freight Handling System has a capacity of 7,200 items per hour. Currently the site handles over 52,000 outbound and over 62,000 inbound consignments per week. In addition, over 40,000 mail items are handled per night, and there is a capacity for 160 vans 'on the belt' for AM mode.



Mission Impossible



For one of Toll Priority's customers, a provider of stadium seating in Gosford, NSW the day had begun with a business growth opportunity.

A sale of chairs could be made to the West Indies Cricket Board if only 'we could give them a presentation of a sample chair'. 'If I can arrange last minute flights to arrive in time and present the chair...the sample chair is in Malaysia and I need to somehow get it collected from Malaysia, cleared and delivered to the Port of Spain in Trinidad Tobago...time is critical...'

Meanwhile at Toll Priority Global in Sydney, 07:00, the day was running to plan...'

Checklist:

- Trans Tasman express traffic from Sydney from last night already out for delivery in Auckland, on-time.
- Asian traffic from last night's flight had arrived in Singapore and was out for delivery in Singapore and Hong Kong with transhipped traffic on route to other Asian destinations.
- Europe express traffic from the previous night was on route.
- And last minute traffic bound for the USA was being sorted for a next day delivery to Los Angeles...all going to plan'.

Mission Possible

We got the call. An urgent shipment going to Trinidad Tobago; collection address in Malaysia. 'It's Thursday and I need it there on Monday morning delivered to the hotel. Time is critical.'

Toll Priority Global swings into action.

The Toll Priority Global network partner in Malaysia is notified of the urgency and arranges for the collection to take place.

Feedback confirms the chair has a volumetric weight of 73 kg.

Toll Priority Global in Sydney co-ordinate the routing with our GDA (Global Distribution Alliance) service partners throughout the world: Malaysia, Singapore, France, United Kingdom, United States, Trinidad Tobago.

The shipment was delivered on Monday 17th July at 9:45 am.

Mission Complete!

Dear Patrick

Just a short note to convey our appreciation and thanks to all concerned regarding the successful delivery of the consignment which arrived in good time for my presentation this Tuesday – which by the way was very successful.

You have a committed and dedicated Team which made this happen – once again our thanks to all concerned.

Best regards

Noel Carty

Managing Director

Starena International Pty Ltd

Toll Priority Launches Same Day Direct

Created in response to opportunities in the market, Same Day Direct is the new improved same day service from Toll Priority. A sales campaign was launched during August and September ensuring our existing customers were updated on the new service.

Building on our reliable high speed, high quality service for urgent interstate deliveries on the same day, Same Day Direct includes new features and benefits for customers.

Clients using Same Day Direct get the benefits of our existing Same Day Service.

Speedy, premium quality service

- Direct pick up
- Direct lodgement
- Direct airport collection
- Direct delivery
- Direct delivery confirmation to sender

Same day specialist care

- Bookings
- ETA & delivery confirmation calls
- Customer service

For more information about Same Day Direct call 13 15 31 today.



Above: Same Day Direct Campaign Poster

Above left: Same Day Direct Satchel



Flexible account and payment options

- Available to account holders and 'one off / casual' bookers
- Credit card payment for casual booking

What's New

- New service and name – Same Day Direct
- Simplified pricing, capital city to capital city (price on application for other destinations)
- 3 kg included within the basic charge (per kg rates for additional weight)
- Same Day Direct satchel (3 kg)
- Same Day Direct consignment note

One Small Merger for Toll, One Great Leap for the Relocation Industry

If, as they say, change is as good as a holiday, then everyone at Toll should be feeling rested and revived this quarter.



While bigger fish were being caught by the Group, Transitions enhanced their capability through a somewhat smaller acquisition of the Australian based assets and business of Cendant Mobility Pty Ltd.

By assets and business, we mean skills, knowledge and experience nicely packaged as an excellent team with systems designed to manage the relocation of our clients' valuable staff.

With this acquisition, Transitions now provides relocation services to a number of Toll's top clients, including Ford, Fosters, Nike, Masterfoods and Wesfarmers. So, in addition to freight, Toll can now ensure our clients' people arrive safely on time every time they move.

With complementary core capabilities, the acquisition will further strengthen Transitions'

position as Australia's and New Zealand's leading relocation management specialist. The integration of the two businesses means we have been able to expand our range of services currently provided to include:

- Remuneration packaging advice
- Employee taxation planning
- Employee benefit calculation and payment service
- Home sale / acquisition services

Transitions is now truly the one-stop-shop for relocation support services.

If one small merger wasn't enough, Transitions also welcomes Gary Hutchinson as our new Divisional General Manager, whose portfolio now includes: Liquid Distribution, Fleet Management and Transitions.

On behalf of us all, welcome to Gary and the new team as we work toward a profitable future together.

Above: Sharing knowledge – Julie Yuen – Client Service Manager and Mark Simic, Transitions Consultant – Team Leader (International).

Toll Priority Awarded Department of Defence Contract

Toll Priority has recently won the contract to provide the Department of Defence with extra regional courier services.

This significant five year contract is for the provision of courier services for the pickup, distribution, tracking and delivery of internal Defence mail and parcels, as well as Defence Publishing Service products moving between Defence's CSIG regions and international destinations.

The scope of the contract involves the movement of over 1,250 consignments nationally per week. These will include



scheduled services between 20 mail hubs, 2 publishing sites and over 132 regional support sites, as well as ad hoc services within Australia and internationally.

Transition to the new contract started in July and will be fully operational by 11 September 2006.

Above: Paul Massen (left) - Branch Manager and David Cooke - Business Development Manager - both of Toll Priority ACT Region, are extremely proud and excited about the contract.



Kim Howe Continues to Achieve Great Heights

Kym Howe has, since winning Gold in the Commonwealth Games ahead of Australia's defending champion and previous Games record-holder Tatiana Grigorieva, continued on her triumphant ways. A member of the Toll family, Kym is married to Aaron Nadin from Toll Priority in WA.

Currently National and Commonwealth Record holder for Women's Pole Vault, with a height of 4.62m, Kym has more recently come first in a competition in Madrid, 4th in Lausanne and first in Luzern.

In spite of being a world class athlete, Kym is still in need of sponsors. Her next aim is to be invited to compete in the World Athletics Final in Stuttgart on the 9th September and the World Cup competition in Athens on the 16th September.

Kym is currently ranked number 6 in the world and her supporters at Toll Priority will continue to follow her career and achievements closely and wish her every success!



Don Calls it a Day

Much loved Driver and Dockhand Don Williams who had originally agreed to stay on as a Casual for three months back in 1991, with three months turning into 15 years of dedicated and loyal service. Now after 15 years, Don has decided to hang up his steel caps and call it a day.

Don started with Jetspress back in 1991 and throughout this period worked through many of the changing faces of the company through the Maynes and now Toll Business units.

Prior to working with our business, Don was a professional Illustrator. Throughout his time with Toll, Don provided great joy to many of his colleagues through his light-hearted cartoons, which would often be on display around the depot.

Don was an extremely committed and widely-respected member of the team, a true gentleman in every sense who held an impeccable attendance record throughout his time with our business.

Don, on behalf of the WA Toll Priority team, we wish you all the very best for the retirement years ahead, and thank you for your hard work and commitment over the years.

Right: Cartoon of Don Williams drawn by himself.

Below: Don Williams with wife Wendy.



Sadly Missed

Dedicated and well-loved driver Mike Robb has passed away after his battle with cancer. The news of Mike's passing has deeply saddened colleagues and Mike's regular customers who knew and loved him.

Mike started with DX in 2000 and has since worked as the WA Travcours driver for the past five years. Mike was widely recognised for the exceptional service he provided to his customers and the flawless attendance record he held with the business.

He was an asset to the WA Toll Priority team, and the type of person who would always go above and beyond the call of duty. His presence is greatly missed.

Below: Left to right: Mike Robb pictured with his colleagues Amanda Lovell – Travcours Consultant, Lucy Pedulla – former Travcours Manager and Vivienne Passarelli – Travcours Supervisor.



NSW RTA Awards

On Saturday 17 June 2006, three out of four R&H Transport nominations for various categories in the NSW RTA Awards, followed in the same footsteps as last year's Driver of the Year Award winner Gordon Gwillam.

After being put forward by the R&H Transport management team earlier this year for their efforts and contribution to the business, the following nominees were elated to achieve the following recognitions during the NSW RTA Awards night function at Randwick Racecourse Sydney:

Scott Gemza won the Award which received the most nominations – Young Driver of the Year;

Lorraine Johnson won her award for Excellence in Transport; and

Al Maybury was a finalist for the OH&S Award and was the first person to ever be considered for the award as an individual, as the award is normally given to a company.

The R&H Transport business was also nominated for Master Carrier of the Year.

R&H Transport is extremely proud to have achieved this outcome out of four nominations – making it the most successful company on the night. Our nominees were up against companies such as Linfox, TNT Express, Australia Post and other well known smaller companies such as Border Express, Howard Haulage and Mountain Industries.



Congratulations Lorraine, Scott and Al on your outstanding achievements.

Top: Simon Wylie – Strategic Business Manager with Lorraine Johnson – Sydney Operations Manager.

Above: Paul Dale – Newcastle Transport Manager, Al Maybury – Safety, Training & Compliance Officer and Simon Wylie – Strategic Business Manager.

Below: Al Maybury – Safety, Training & Compliance Officer; Simon Wylie – Strategic Business Manager; Scott Gemza – Winner of Young Driver of the Year and Paul Dale – Newcastle Transport Manager.



Toll Personnel Opens in the Capital



Above: Shane Thompson – Branch Manager Toll IPEC, with Birgitte Cahill – Account Manager Toll Personnel.

Toll Personnel recently opened the doors of its seventh office in Australia – this time in the nation's capital, Canberra. Since May, Toll Personnel has been successful in capturing the existing business and servicing all new requests.

Returning home to Canberra, after an extended time away, Birgitte Cahill is thrilled to be back in the nation's capital as account manager for Toll Personnel.

Toll Personnel not only recruits for Canberra but also its surrounding areas. Feel free to contact the branch for any recruitment needs or more information.

Toll Personnel Canberra

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Mitchell ACT 2911

Telephone: +61 2 6241 0835

Facsimile: +61 2 6241 5768

Email: birgitte_cahill@toll.com.au

Who Will Be Townsville's Biggest Loser?

"In the wake of the hugely successful television series 'Biggest Loser', 12 NQX employees based at the Townsville depot, decided to run their own version of the event, over a 10 week period.

Contestants were weighed initially and their weight recorded, with subsequent fortnightly trips to the scales monitoring the progress of the contestants. A small incentive is given to the 'winner' for that two week period, before the ultimate loser will be determined at the end of the 10 weeks. Weight loss is recorded as a percentage of the initial body weight as per the television show.

At time of writing we have just completed the first two week period; McDonald's around the corner from the depot has recorded a massive downturn in weekly profits; the local 'snack and lunch' van now more resembles a rabbit hutch with prolific amounts of grated carrot, lettuce and water cress, replacing the traditional fare of pies and sausage rolls; the lunchroom is more befitting of the state

library as contestants take to the pavements during their midday break and combined weight loss amongst the group was a staggering 38kg, with Ronnie Cole taking out first fortnightly honours with a tremendous 5.4 kg loss. That said, there were several noteworthy efforts from other contestants and thankfully none of the participants were forced to endure the 'Pig Pen', a good humoured penalty for anyone who puts weight on.

With this group of committed individuals spurring each other on, we hope that at the end of the 10 week period, we will all be winners and everyone involved will be happier and healthier for the experience.

Congratulations everyone – well done and keep up the excellent work.

To be continued...

Below: Left to right: Dan Clarke, Pauline Kay, Ronnie Cole, Denise Grainger, Steve Winfield, Sharon Warrington, Mark Wheldon, Tracy Nelson, Amanda Wilkinson, Loretta Payne and Kevin Heffler. Absent was Brett Miller.



The Next Generation

In an environment where risks of accident and injury are prevalent, Toll Fleet Management is focused on safety, quality training and experienced staff.



The transport industry, more than most other sectors, is beginning to feel the effects of an aging workforce and a shortage of experienced personnel. To counter this, Toll Fleet is proactively developing the next generation of tradespersons to maintain our vehicles and keep our drivers safe.

While an increasing number of companies are seeking to recruit internationally to fill experienced positions, Toll Fleet is strengthening its internal capability with a

number of apprentices and trainees currently working in workshops around the nation.

Kewdale Workshop Manager, Gary Cole has two first year and one second year Heavy Duty Mechanical Apprentices as well as an Administrative Trainee, working with him in Western Australia.

"The latest apprentices," says Gary, "have shown a willingness to participate and learn customer focus. This is especially important in our operation which is tailored towards internal business units."

"Safety is a priority for us and we are very aware of the particular risks associated with new and young workers. Toll Fleet puts a lot of emphasis on education and training, highlighting areas such as physical maturity, psychological maturity, work experience and the ability to make judgements about safety and unexpected situations."

Toll Fleet knows that people are a critical ingredient to the success of our business. By investing in these young people now, Toll Fleet is securing future benefits in safety and business continuity. This approach to development and training puts Toll Fleet in a strong position to continue to provide the excellent standards set by current staff.

In a workshop atmosphere, it can be quite easy to overlook the importance of developing key business and administration skills. With this in mind, Toll Fleet in Kewdale has employed 19 year old Michael Hatwell, who, combining studies and on-the-job training (as well as a strenuous boxing regime) has shown an enthusiasm to progress the next step forward into workshop operations.

Michael recently competed in and won the under 69 kg WA State Amateur Boxing Title and now heads off to Darwin later this month to compete in the National's.

"With the commitment he has shown us so far," says Gary, "performing well in the ring in Darwin should prove to be no barrier and we wish Michael all the best."

Above left: Michael with the Kewdale Workshop apprentices (left to right) Matt Rice, Michael and Luke Littlewood and Royden Kerr.

Adelaide Courier Geoff Lamb Retires After 26 Years

The courier industry in South Australia has seen many changes over the last two decades. From the days of cut throat competition in a market saturated with many small firms to the present, where the fleet is wearing fewer colours.

However, the one thing that has remained constant is that customers need to move items from one place to another, and courier companies need to manage a fleet to achieve that.

Geoff Lamb started at Pace Messengers at the end of 1980, coming from the Taxi

industry. Since then, he has seen mergers and acquisitions; companies spring up from nothing, and then disappear again as quickly. At Pace, Action Couriers, Mayne Logistics and then Toll Fast, Geoff has been moving parcels for customers and dispatching work to drivers for over a quarter of a century. There would be few couriers, and even fewer customers in Adelaide who haven't had work pass through his hands.

Geoff, now it is your time to travel. We will miss your experience and skill at the radio, but more the person generous with his time



and thoughts, and the dry, cheeky sense of humour you bring to every situation. Twenty-six years in the nerve centre of the company, it's impossible to replace such a significant resource and a great mate.

Good luck in your next adventure, Geoff, and we hope to see your baby face poking through our door from time to time.

Congratulations on your retirement after twenty-six years, Geoff Lamb.

Wagga Farewells Barry Ingram

After a phenomenal 52 years in the transport industry and almost 15 years as Workshop Manager for Toll Fleet Management (TFM), Barry Ingram has decided to call it a day, pull on the air brakes, find the fishing rod and he is 'goin fishin'.

A farewell retirement dinner was held at the Wagga RSL in honour of Barry and to pay tribute to his contribution to TFM and the transport industry. Over many years Barry's mentoring has assisted many and his knowledge and experience of the industry has influenced us all. His dedication and commitment has seen him attend breakdowns

when others would not, just to keep the trucks on the road and those wheels turning displaying his professionalism.

Barry intends to spend his time with his wife Patricia, caring for his mother (aged 93) and being involved with his children and grandchildren.

Thank you Barry from all of us at TFM Wagga and we wish you and your family all the very best for a safe and long retirement.

The TFM Team.

Right: Barry Ingram – Workshop Manager, TFM - outside the Wagga Depot.

Inset: Barry's retirement cake.



Hill's Pet Nutrition Partners with Toll Express

In January this year Hill's Pet Nutrition, a subsidiary of Colgate Palmolive, relocated into a facility purposely tailored for their product. With the move, Hill's required to partner with a transport provider that can handle their needs throughout Australia delivering into wholesalers, pet stores and vet clinics.

Colgate Palmolive's long term history with the Toll Group assisted in the decision for Toll Express to provide a logistical solution that had the ability to handle the growth and demands of the Hill's business.

Above right: Left to right: Dani Jackson – New Business Development Executive – Toll Express, Sydney; George Vasiliadis – Hills Pet Nutrition Pty Ltd – Supply Chain Manager Australasia; Brian Soulsby – Colgate Palmolive – National ECR & Supply Chain Manager; and Jamie Primmer – Toll Express, Sydney – State Manager.



Toll Takes on a Titan

Toll Liquid Distribution (TLD) has recently taken delivery of a Mack Titan prime-mover to be used on roadtrain work, hauling petroleum products between Townsville and Mt Isa. In AB Triple configuration, the unit can carry 92,500 litres of motor spirit or 82,500 litres of diesel – a 25% improvement in payload on the previous unit.

The Titan is powered by a Cat C16 engine rated at 600hp coupled to an 18 speed Mack gearbox and is rated to 130 tonnes.

With 10,000 km about to click over, drivers of the new Titan are delighted with its power and comfort, and the early fuel consumption figures have surprised Andrew

Hack, Queensland Branch Manager for Toll Liquid Distribution.

"I've just been looking at the fuel consumption figures and I'm very impressed with what we're seeing. We're averaging 14 km a litre which, for a brand new truck pulling an AB triple, is exceptionally good.

"The fuel economy is well beyond my expectations and that can only improve as the engine wears in."

Taking its place amongst TLD's fleet of more than 100 prime movers, the Titan has been given the task of carting fuel twice a week from Townsville to Mount Isa. On the return leg the unit backloads diesel out to BHP Billiton's Phosphate Hill fertiliser mine a



300 km round trip over extremely rough dirt roads.

The unit will average 230,000 km per year and operates seven days per week with two drivers and will be a familiar sight on the long haul across the Flinders Highway to Mt Isa.

Above: The new Mack Titan prime-mover to be used on roadtrain work hauling petroleum products between Townsville and Mt Isa.

30 Years – Zeki Guzel

Zeki Guzel, State Operations Manager (Vic) Toll IPEC reached a milestone 30 years of service and was presented with his award by Rodney Johnston, General Manager and Andrew Pappas, Victorian State Manager at the Siren's Restaurant in Williamstown.

Other distinguished guests were Pat Kearns, General Manager, In2Store, John Elliott, Steve Sopcic, James Hannaford, Darren Patrick, David Greeney, Loui Kotsopoulos, John Collins, Julie Feehan, Darren Corneille, Brian Fitzpatrick, Vince Damino, Glen Richmond, Terry Marsden, Gayle Berger, Bob Williamson and Bill Turner.

Zeki commenced on 19th July, 1976 as a permanent linehaul driver and through hard work, dedication and a tenacious attitude was appointed State Operations Manager on 1 October, 2004.

Heart attacks, stress leave, high blood pressure and death threats aside, we hope to enjoy his management style for another 30 years.

Congratulations Zeki!



Above: Zeki Guzel (middle) proudly accepts his award presented to him by Rodney Johnston (right) and Andrew Pappas (left).

Fashion and IPEC Unite

On 1 July this year, the transport operations of in2store (Fashion) joined with Toll IPEC and in so doing, created a historic reunion of two businesses with common origins.

In 1974, a new business was established by IPEC as it was then known, called 'IPEC Fashion Express'. The business was created specifically to cater for the specialised requirements of the garment industry.

Prior to its introduction, garments were transported in canvass wardrobes on standard trucks with consequent handling problems and delivery delays.

IPEC's engineers of the day designed and built a unique system of roller hanger bars to improve the handling and loading of garments. The system provided secure hanging of garments during transit and allowed for much faster loading and unloading of vehicles.

In December 1987, IPEC's organisational structure changed and as a result the Air and Fashion businesses as they were then known, separated from the Road express business.

IPEC Road was purchased by Toll in October 1998 and became Toll IPEC. In November 2002, Mayne Group's time critical express operations, including the Fashion business, were acquired by Toll from Mayne.

While the Fashion business had changed over the years under various reporting structures, the original seeds of the old IPEC Fashion business still remain.



In August 2003, Toll Fashion joined with Toll Specialised Logistics and became in2store. Major capital works followed, culminating in the recent introduction of new state of the art automated garment handling sort systems.

As part of an ongoing program to generate improved synergies, it was decided that in2store's Fashion transport operation would align more effectively with Toll IPEC's express network distribution capabilities. The in2store Fashion business complements Toll IPEC's strong service offering and brings a group of highly skilled people to the Toll IPEC team.

The added resources provided by this new structure enhance the capacity to continually improve the service levels offered to customers and to ensure economies of scale and service that were less available under the previous structure.

It is marvellous that 'in2store Fashion' has joined Toll IPEC to form an integrated distribution network that benefits both businesses.

3000 Truck Moves to be Taken off Napier Streets

Up to 3000 truck movements previously running through the Streets of Napier, (in New Zealand's North island) between Port of Napier and Heinz Watties' Tomoana site in Hastings, are to be cut by an agreement between Heinz Watties; Toll NZ and Port of Napier.

Under a contract which came into place in June, approximately 1500 import containers per year, which up to now have been trucked to Tomoana will be carried direct from the Port on rail wagons.

As no truck moves will be required to bring the empty containers back to the Port, it means a total of about 3000 truck trips per year will be removed from Marine Parade and connecting roads.

Toll TranzLink Area Manager for Hawkes Bay, Mark Allan, said the new move was a major environmental boost for Napier and Hastings, as well as a shot in the arm for rail freight traffic in the region.

Mark Allan said that along with previous initiatives between Heinz Watties and Toll at the King Street plant in Hastings, where load-outs now go directly 'through the fence'

on to rail wagons at the adjoining Toll TranzLink distribution centre, a total of 5000 truck movements had been removed from Hawkes Bay roads.

Mark Allan said, "Heinz Watties have always shown an innovative approach to the use of rail. The company was always open to a rail initiative, and because Toll does their national cartage, we were keen to come up with a value-added solution here in Hawkes Bay.

"What turned the tide at King Street was the move away from palletised products to containers. Previously, pallets of product would be trucked to the port for loading into containers prior to export. Now, more and more containers are being packed at the Heinz Watties site. This lends itself to direct loading of containers on to rail wagons.

"Rail can work for short freight shuttles as long as there is high volume, and good turnaround of wagons. For import volumes from the port to Tomoana and back, rail is an excellent alternative to trucks, but we still have trucks as a back up for any containers that require urgent door-to-door moves.

"This has been a great example of three



corporate businesses working collaboratively to achieve increased business performance and a cost effective and efficient supply chain," Mark Allan concluded.

Above: Mark Allan – Area Manager, Toll TranzLink.

Inset: More and more containers being packed at the Heinz Watties site.

The End of an Era

The term 'end of an era' is often cited when a member of the rail fraternity retires but in Mike Rimmington's case, this is certainly pertinent. After forty-nine and a half years of loyal service as a 'railwayman' Mike is heading into well deserved retirement.

Mike is the second to last steam qualified Locomotive Engineer in Auckland – leaving only his friend and fellow Locomotive Engineer Noel Marshall with the honour of being the last of the few.

After beginning his railway working life in 1957 as an office lad in the Otahuhu railway workshops, Mike was convinced to turn his back on the office environment for the grimy charms of steam engines.

An illustrious locomotive career began, and like so many others in the railways, Mike has made and retained many friends who share the same trials and tribulations.

Linehaul Operations Manager Brendon Judd says, "The times I've watched Mike drive

steam locos, I was so impressed. Despite being out of service since 1967, Mike drove these locos as if they were in everyday service.

"It's been a pleasure working with and knowing Mike, and as professional as you can imagine after nearly fifty years, there are many yarns about him."

Some of these yarns were told at Mike's farewell at Westfield, which was well attended by workmates, friends, and former co-workers – one who even made the trip up from Palmerston North to say goodbye to an old friend.

There is of course much more to Mike than just railways. He has been an avid cricket player over the years and travelled abroad with wife Lani recently - something there will be much more time for now.

From Toll and in particular the Westfield team we wish Mike and his family all the very best.



Above: Mike Rimmington, driver of steam loco JA1250 on the Overlander's first Steam Engine Saturday. Overlander is our passenger service from Auckland to Wellington return and over some weekends we use a steam train to pull the carriages.



A Winter Wonderland



New Zealand has recently been hit with some of the heaviest snowfalls seen in many years. While that has pleased skiers, it has not been so good for people trying to move around the country.

Despite many roads, including State Highway One being closed in the centre of the North Island, one form of transport was still moving freight and passengers and that was rail.

All Tranz Scenic services moving passengers by rail between Auckland and Wellington remained operational as well as all Toll Rail freight trains.

Train drivers reported seeing some of the heaviest snowfalls of their driving careers around the centre of the North Island.

However, Toll Rail Group General Manager Gary Taylor, says the good news for all Toll Rail customers was that their freight kept

moving despite the bad weather that impacted on all other forms of land transport.

Above: Pictured is a Toll Rail coal train on the Midland Line at Springfield just out of Christchurch in the South Island.

Below: Grumpy at A-Pass



Ferry Baristas Perform at Fare

A contingent of seven Interislander employees acquitted themselves with distinction in the Barista Competition at the Wellington Culinary Fare.

Interislander Passenger Services Delivery Manager Ray Wolff, says it was wonderful to see the group's performances.

"The enthusiasm and support for each other was quite outstanding," he says.

The Aratere's Lee Rosson was awarded first place, the Aratere's Dayna Smith and Dellaney Pita were bronze medallists, fellow Aratere crew member Moara Maua was highly recommended, and the Kaitaki crew of Amanda Thatcher, Marilyn Majid and John Eilbeck were also highly recommended.

"Lee your effort in winning this was extreme — you truly are a star. Dayna and Del, thanks for all the hard work.

"I know you will all join me in congratulating all entrants. The biggest winner, I believe, was the Interislander and can assure all that this is only the beginning. Bring on the Barista of the Year Competition."

Below: Winner of the Barista Competition at the recent Wellington culinary fare, the Interislander's Lee Rosson.



Local Legend — Keith Lamont

A Program designed to celebrate our company's successes and acknowledge the things our employees do better than anyone else has been launched, with Toll Rail National Fleet Supervisor Keith Lamont the inaugural monthly recipient.

Toll Rail HSQE National Manager Phillip O'Connell says the 'Local Legends' campaign recognises 'fantastic people with fantastic stories' like Keith who embody the Team Toll Rail charter.

"Local Legends is about sharing this and celebrating the spirit that exists in this business now and as we go forward," he says.

"For some, that is about turning up day after day or night after night — whatever the weather — to get the job done over 10, 20 or 30 years and more. For others, it is an idea passed onto their manager that means we can operate more efficiently. Or maybe it is looking after a workmate — keeping them safe."

Phillip says a calendar is to be produced each year, which will feature the employees awarded Local Legend status during the previous 12 months.

"Long term, we would like to produce a picture book with their stories."



Above: Toll Rail National Manager Rail Linehaul — Paul Ashton makes the Local Legend presentation to Toll Rail National Fleet Supervisor Keith Lamont.

Just-in-Time Operation Crucial to 'Stones Success'

A 3000 cubic metre consignment of staging, scaffolding, props and other Rolling Stones' equipment was recently moved from Auckland to Wellington in an urgent and significant logistics operation.

To maintain a schedule of playing in both cities during Easter on its popular New Zealand tour, the band's equipment had to be relocated within just 16 hours to enable the stage crew to erect the second set in time.

Christchurch-based Nova Freight and Logistics consequently engaged Toll Rail in the move, which involved 34, 40-foot containers being freighted on a customised rail set.

Toll Rail Group General Manager Gary Taylor says rail proved the ideal mode for this urgent operation, particularly given the



volume of equipment and main trunk line locations involved.

"We organised a special train that could leave Auckland very early on Monday April 17," he says.

"The idea was that as soon as the 'Stones finished performing at Western Springs, the road crew would begin dismantling and packing the set. The train would have to be ready for departure at about 4 am and arrive in Wellington in the middle of the same afternoon."

Toll Rail also organised extra employees at the container sites to oversee the operation.

"It was a great demonstration of the flexibility of rail for a major logistics move. People don't normally think of long-haul rail as providing a just-in-time solution, but this proves that if the conditions are right, rail can do just that.

"It was essential to get it right because it was unthinkable that the 'Stones equipment could be left high and dry — we had to give them satisfaction," quipped Gary.

Nova Consultant Dave Wilder says this move was different to many large concert logistics operations.

"We get involved with many big events, such as Robbie Williams and U2, and often the equipment has to be airfreighted in and out," he says.

"With the 'Stones, it was the end of their international tour, so the gear could be shipped out of Wellington by sea. That made it feasible to use rail as the connection between Auckland and Wellington.

"Rather than organising 34 trucks that would do a one-way linehaul and come back empty, we utilised a special train that worked to our requirements."

Dave says working with Toll Rail was straightforward and satisfactory.

"There was some straight talking at the start as to what we wanted done and what could be done, particularly over issues such as the departure time and arrival time of the train.

"But in the end, we did our job at both ends smoothly and Toll Rail did the bit in the middle without hassle. It was a good relationship."

Dave admits there were some raised eyebrows when he made it known rail had been chosen for such a just-in-time operation.

"Some of the road carriers were certainly surprised. But we pride ourselves on thinking outside the square on logistics issues and on this occasion rail fitted the job requirement, and did the job well."

Left: Rail: An alternative just-in-time solution.

Tranz Scenic Attains Quality Mark

Long distance rail passenger operator Tranz Scenic, has been granted a licence to display the New Zealand tourism industry's official mark of quality, the Qualmark sign.

Tranz Scenic Marketing Manager Andrea O'Connell says the endorsement rewards the team's efforts to ensure a quality product is offered to both domestic and international visitors.

"Our successful assessment covers all aspects of the business and carrying the Qualmark represents a significant step forward for Tranz Scenic and its place in New Zealand tourism," says Andrea.

"Official endorsements like this reassure visitors that we are a professional and trustworthy operator they can use with confidence."

Qualmark National Account Manager Ron Russell is praiseworthy of the high scoring assessment achieved by Tranz Scenic.

"It is great to see a New Zealand transport icon so aware of what is a quality tourism experience," he says.

Qualmark is a joint venture of Tourism New Zealand and the New Zealand Automobile Association, backed by the New Zealand

Tourism Industry Association. It is the industry's means of directing travellers to quality-assured products and services.

Tranz Scenic operates the TranzCoastal between Picton and Christchurch, the TranzAlpine between Christchurch and Greymouth, and the Overlander between Auckland and Wellington.

Below: The TranzAlpine



STARS Airport Services wins Singapore's Highest Total Defence Award

ST-Airport Services Pte Ltd (STARS), our aviation fuel logistics subsidiary in Singapore, was recently accorded the 2006 Singapore Minister of Defence Award.

This award is part of the Total Defence Awards, which was inaugurated in 1986 to recognise the vital role employers and civil resource (CR) owners play in Singapore's total defence.

The Minister for Defence Award is conferred on employers and CR owners who have clearly distinguished themselves through testimonies of their exemplary support for national defence. This is the highest accolade that an employer or CR owner can achieve.

Winners will be included into MiDAs League. Inaugurated in 2005, MiDAs League distinguishes its member as leaders and strong advocates for national defence. They are MINDEF's role models for other companies to emulate.

In awarding the honour to STARS, MINDEF gave the following citation:

"For 2002 and 2004, ST-Airport Services (STARS) was awarded the Total Defence Award for supporting all the Air and CR Exercises.

For 2006, ST-Airport Services (STARS) was awarded the highest accolade, the Minister for Defence Award in recognition of the outstanding contributions to Total Defence in support for the Tsunami Disaster Relief, Air Exercises, and CR Exercises.

In peacetime, STARS transport jet fuel from the fuel supplier to RSAF's facilities as well as provides operation and maintenance services for RSAF's aviation Fuel Installation. In emergencies, on top of the peacetime role, STARS also manages the fleet of CR requisitioned Bridgers which involves the planning, dispatching and re-certification to support the supply of aviation fuel for flying activities.

During Ops Flying Eagle, when STARS' advice was sought on the best methods to provide aviation jet fuel to support the operations in Meulaboh, Indonesia, STARS activated the entire management staff over the New Year and drew up various contingency plans to meet the possible scenarios for fuel support. Although the contingency plans were not activated, the forthcoming advice and responsiveness shows the commitment to the fundamental concepts of Total Defence."

Below: General Manager of STARS, Mr Sim Poh Choon receiving the MIDAS award from the Singapore Minister for Defence, Mr Teo Chee Hean.



Above: STARS refuelling the A380 at Asian Aerospace

STARS Wins 2005 Air BP Global Operational Excellence Award

ST-Airport Services, a joint venture company between Air BP and ST Logistics (a wholly-owned subsidiary of Toll Asia in Singapore) was recently lauded in Air BP's Global Operational Excellence Award.

A winner in the Best Large Team category, STARS proved its mettle with an impressive number of achievements in areas ranging from quality management, training and development to HSE and operations, as well as excellent financial performance.

Air BP's 2005 Global Excellence Awards attracted more than 60 quality entries from Air BP's operations around the globe. These entries ranged from big projects (such as STARS) to individual actions and from technology to behaviour.

STARS is an aviation fuel logistics service provider supporting commercial aircraft operators as well as the Singapore and foreign air forces. Besides supplying all grades of aviation fuel from AVGAS to Jet A-1 and military grade JP8, it also provides specialised

services including into-plane refuelling, transportation and distribution of aviation fuel, management of fuel storage and hydrant systems as well as consultancy services.

STARS has both civilian and military (both Singapore and foreign defence forces) as her customers. It is a member of the Singapore Quality Class and is certified to ISO 9001/2000 Quality Management System, ISO14001 Environmental System and the OHSAS 18001 Occupational Health and Safety Management System.

SOPS in Cambodia

Singapore Offshore Petroleum Services (SOPS) made its foray into Cambodia with the establishment of SOPS (Cambodia) Ltd in April 2006. Wholly owned by SOPS, the subsidiary registered office is located in Phnom Penh with its site office locating in Sihanoukville Autonomous Port, which is 230 kilometers away from the capital of Phnom Penh.

The Sihanoukville Offshore Supply Base

SOPS (Cambodia) has secured an agreement with the Cambodia National Petroleum Authority (CNPA) with an exclusive right to operate a supply base for the offshore oil and gas industry in Sihanoukville. In addition, we have also secured an agreement with the Sihanoukville Port Authority (PAS) to offer equipment-related services to support the oil and gas clients operating out from the area. SOPS (Cambodia) pledges to offer a comprehensive suite of services to oil and

gas companies including oil majors, drilling companies and those providing specialist support services operating in the Cambodian water. It will also be used as a staging point for offshore drilling, construction or production operations and as a service centre for the repair and maintenance of oilfield equipment.

Below: SOPS, a leading oil and gas logistics provider, operates offshore bases in Singapore, Indonesia, Thailand, Azerbaijan and now in Cambodia.



EMPLOYER OF CHOICE



5–10 Year Solution to the Shortage of Young People in Transport

Toll placed six new trainees on 24 May 2006, who will obtain their qualification in Certificate I and II in Transport and Distribution while studying Years 11 and 12 at high school.

Toll has partnered with Nyanda State High School at Salisbury in Brisbane to pilot a program where the students will obtain qualifications in Transport and Distribution as part of the curriculum while completing their high school senior certificates. The students will work at a host Toll site each Wednesday of the school year and be paid trainee rates for hours worked.

Toll identified a need to address the issues of the labour shortage and our aging workforce



Above: Toll's six new Trainees (left to right), Jason Mitchell, Joshua Potter, Corey Bladin, Melissa Lamb, Adam Timms and Amy Megson.

and has decided to attempt to attract young people to our Industry through traineeships.

Shortly we will start all over again in preparation for next year's intake. We believe the pilot will be a success and mutually rewarding for both the trainees and for Toll.

We are extremely gratefully for the support and encouragement we have received to date from TAFE, the staff of the Nyanda State High School, the new Trainees and their families, the Toll Senior Management Team and the Host Site Managers and Supervisors.

Positioning nearer to the market for oil and gas logistics services, SOPS (Cambodia) main clients shall include Chevron Overseas Petroleum (Cambodia) Ltd and PTTEP. With our expanding regional network of bases, SOPS strives to bring our services and expertise to our customers' doorstep.

Trainees are being hosted by the following sites:

- Fairfield Road, Yeerongpilly
- Orchard Rd, Richlands
- Bradman Street, Acacia Ridge
- Kerry Road, Archerfield
- NQX Head Office, Kerry Rd, Archerfield

If you are interested in obtaining any further information on the program please contact:

Karen Wilson on 07 3373 7693 or karen_wilson@toll.com.au

'learning about logistics...'

Spreading the T&L Word...

When speaking with people unfamiliar with the Transport and Logistics (T&L) industry, common questions include: "To work in transport, don't you have to be a truck driver?" and, "What is logistics?" We face a critical shortage of skilled workers, and compete with other, better known industries for employees.



At Toll, we believe in not just talking about issues we face, but in following through and doing something about them. We're working on bringing young people and industry together, through a number of programs, such as Toll Virtual, and Transporting Your Future™.

Working in partnership with TDT Australia, the National Industry Skills Council for Transport and Logistics, earlier this year Toll established 'Toll Virtual', eight enterprise learning practice firms.

Practice firms are simulated businesses that are set up and run by students as part of their study program. Mirroring the work carried out by real-life companies, the students conduct business with over 130 practice firms from other industries and schools nationally, in a simulated economy.

Demonstrating their commitment to developing people, 19 mentors from numerous Toll business units around Australia provide students (Toll Virtual employees) with an opportunity to gain a realistic view of how companies work. Through the experience,

they develop the enterprise skills involved in business planning, management, marketing and promotion, as well as dealing with all the complexities that exist in 'real' transport and logistics companies, such as scheduling and rostering, freight profiles and relevant technologies.

Participating schools include:

- | | |
|------------|---|
| ACT | Tuggeranong College |
| NSW | Strathfield South High School |
| NT | Charles Darwin University |
| QLD | Nyanda Secondary College |
| SA | Para-Hills, Freemont Elizabeth, Salisbury, and Salisbury Plains High Schools |
| TAS | The Don College |
| VIC | The Grange P-12 College, Galvin Park, Hoppers Crossing, and Werribee Secondary Colleges |
| WA | Southern River College |

Shannon Hansford, a year 11 student from The Grange P-12 College, is currently the Team Leader in the Operations Department of Toll Virtual Victoria. Shannon says of the program, "On a personal level, the course has really changed my ideas about the Transport and Logistics industry. Would it make me more likely to choose a career in Transport and Logistics? Probably."

Jade Fuss, also from Toll Virtual Victoria says, "This is a fantastic program and a good experience for me. I've changed my perspective on employment. I wanted to work in admin and based on what I've experienced at Toll, I now want to further a job into a career with loads of opportunity. I have a better understanding of transport and logistics companies and I learn skills from this program that help me with future employment."

The Hon Lynne Kosky, MP, State Minister for Education Science and Training launched Toll Virtual Victoria in July and said, "This exciting initiative gives students a single vehicle to achieve three things. They gain greater awareness of the important role of Transport Distribution and Logistics in the community, they build their entrepreneurial skills and gain employability skills and recognised qualifications that will give them a head start for success in the industry. It is an innovative solution for the industry which is faced with crucial skills shortages."

Establishment funding for this national program was provided by the Department of Education, Science and Training, through their Youth Enterprise Initiative.

Above left: The Hon Lynne Kosky, MP, State Minister for Education Science and Training pictured with the Toll Virtual Victoria Team during the launch at The Grange P-12 College.

Above: Toll Virtual NT employees at the International Practice Firm Trade Fair in Brisbane, in May 2006.

Left: Toll Virtual WA employees visiting Toll IPEC, Forestfield WA.



Transporting Your Future™ ... A School Based New Apprenticeship Initiative

Transporting Your Future™ is a program available to Year 11 and 12 secondary students in Victoria, coordinated by Banksia Consulting. A number of Toll business units are current industry partners, including in2store, NQX Freight System, Toll AutoLogistics, Toll Contract Logistics, Toll IPEC, Toll Liquid Distribution, Toll SPD and Toll Tasmania / Edwards Transport.

As part of their school curriculum, students undertake Certificate II in Transport & Distribution and work one day per week at a Toll site, either employed directly by the business unit, or through Toll Personnel. Some of the areas in which they are employed include scheduling, manifesting, customer service, operations and accounts. Many have had the opportunity to work in warehouses and go out on deliveries with drivers.

Stella Misiti from NQX has ensured unique opportunities are available for NQX trainees. "I like to add variety to their day to day responsibilities – for example, last week Matt was being supervised on the forklift and making deliveries with a driver, this week he's working on a PowerPoint presentation for the OH&S department. It is important to give students an opportunity to build their confidence and learn work ethics in a professional organisation." As well as benefiting the students, Stella has also



seen the benefits within NQX, "It is wonderful to see the team effort by all company employees in giving guidance to the students. They are leading by example."

Tahnee Marin has been working at Toll IPEC in Geelong. She says, "Not many people my age know much about what goes on in the industry. I didn't know that I was going to work in transport but I have thoroughly enjoyed it and learnt much more than I thought I would." Tahnee has subsequently decided to continue working in the industry when she leaves school.

Lauren Cox has been working at in2store for five months, and has experienced a variety of work areas. She is currently working in customer service and is keen to get her truck licence. "People say, 'You're a girl and you want to drive trucks?', and I say, 'Yes, I do'."

Via the program, Michael Smith is working at Toll Liquid Distribution, learning about the administrative side of the business. He has gained a lot of experience and knowledge about what goes on behind the scenes, and how much work is involved. Michael is interested in scheduling and is looking forward to going out in a truck. "It's four months until I can go in a truck. I'd have to get up a lot earlier but it will be good to be out and about learning what happens when they drop off the loads."

When speaking at a recent Careers Forum, Toll's Managing Director Paul



Little said, "These programs and initiatives are crucial in creating the growth platform for attracting and retaining people in our industry."

Whilst there are no quick-fixes, we aim to change and develop perceptions of our industry, and attract new entrants, particularly young people. With their qualification, experience and the confidence gained from working with supportive, dedicated supervisors and mentors, these young people will have a head start in the industry.

For further program information please contact:

Toll Virtual

Leanne Brown

Learning & Development Manager
Toll Group

Transporting Your Future™

Scott Farrow

State Manager VIC
Toll Personnel

Bob Williamson

State Training Manager VIC,
Toll IPEC

Above: Michael Smith with his supervisor David Love, at Liquid Distribution, Altona, Victoria.

Inset: Lauren Cox with her supervisor Peter Stephens, at in2store, Altona, Victoria.

Left: Matt Takacs, Stella Misiti and Taylor Maiava.



A Thank You from Innisfail

Within days of Cyclone Larry in March this year, Toll QRX and NQX began transporting vast amounts of donated goods free of charge into the cyclone affected areas.

Some of Toll's major customers from all over the country, donated container loads of bottled water, food and other relief supplies, and without the response from QRX and NQX the people of the area would have been without even basic supplies.

During the week following the cyclone we received offers of help and support from all over the country from people within the Toll Group. Some I have known for most of my life and others I have never dealt with before, but all were willing to give any assistance they could.

These people ranged from Divisional Directors, National and State Managers offering Company resources; to Secretaries and forklift Operators wanting to know how to donate money to the disaster relief. The response was truly amazing.

Several months have now passed since the cyclone and Innisfail is beginning to get back on its feet – although it may take years to complete the rebuilding of our homes, farms and businesses.

On behalf of the people of Innisfail and the staff of QRX / Frank Lowe and Sons, we offer our heartfelt thanks to all those from within the Toll Group who helped us when we needed it most.

**Sincerely
Bruce Lowe
Manager –
QRX Innisfail**



Cyclone Larry 1 – The Cyclone and Initial Impact on Service

On Sunday morning 19 March 2006, North Queensland woke to sunny skies and a typical autumn day. By this time however, the Bureau of Meteorology had already identified and named Cyclone Larry, an intense and fast moving system in the Coral Sea.

Initial warnings were issued and at Toll QRX Terminals within the affected region, the local teams went into action executing the high wind strategies which have been developed over many years of experience in the tropical north.

Container stacks had to be broken down to single layer, equipment and machinery moved indoors where possible, reefer units were loaded onto trailers and fuelled so as to be ready for prompt, post cyclone, deployment as back up refrigeration. Our heavy container lifting RTG (Rubber Tyred Gantry) machines were locked down onto a loaded container to provide a handy and safe anchoring mechanism.

During Sunday evening, Bruce Lowe, local QRX agent in Innisfail, took additional precautions within his terminal as it became increasingly evident that his town would lie in the worst affected area. In the early daylight hours of Monday 20 March 2006 the cyclone passed directly over Innisfail, inflicting serious damage to property and community infrastructure.

Bruce was at home at this time, sheltering with wife Kay and their young family. As the

eye of the cyclone passed, Bruce ventured outside to check for damage and spoke briefly with his neighbour. The respite was very brief however, and the heavy winds returned almost immediately. Their neighbour's house was totally destroyed soon afterwards, although thankfully no injuries were sustained.

The Toll QRX terminal suffered roof damage, and some cold-rooms were destroyed, however the premises were left substantially operable. This was fortunate indeed as the site, with operable refrigeration rooms and equipment, heavy lifting capability, and direct rail access, was destined to become an initial focal point for the emergency response.

Freight Services

When Cyclone Larry struck, Toll QRX had trains heading both ways in the region. As the cyclone hit Innisfail, all traffic on the rail network was suspended; Pacific National Queensland services soon became stranded. A return service was held in Cairns, and forward services were unable to proceed past Townsville. The entire Cairns / Innisfail region was therefore cut off from replenishment of essential supplies and foodstuffs.

By Tuesday afternoon the situation had not improved – Bob Joyce, from the QRX Townsville operation set off in a four wheel drive, equipped with a satellite phone, to survey the back road from Townsville via Herveys Range to Greenvale, The Lynd and Mt Garnett to Cairns and Innisfail.



It Was All in a Good Cause

Toll TranzLink is a strong supporter of Guide Dogs in New Zealand and recently staff at Toll's Southdown site in Auckland went that extra step to raise funds.

Pete Witton, Auckland Branch Manager, Steve Wheeler – Sales Account Manager; Nathan Young – Linehaul Manager and Kani Hohaia – FTL Manager, bravely walked the 300m Auckland Toll TranzLink freight shed to raise money for the recent Blind Dog Appeal.

There was huge support from all members of the staff, and the word was that the guys actually enjoyed themselves.

Total raised was \$760.



Simultaneously, Neal Rockley, the QRX agent on the Atherton Tablelands, set out from the northern end of the route. This journey turns a normal 4 hour trip via the coast, into a 12 hour inland expedition, across mostly single lane bitumen with rough and steeply sloping verges – tough going in the wet.

Having ascertained that the road was accessible, a decision was reached to commence a road shuttle service with foods and essential supplies. Involving some 45 road units, this shuttle was successfully commenced and then continued through to the early hours of Thursday morning, when the main highway was reopened to traffic.

Closely coordinated by David Lahy and Jeff Higgins, the QRX Area Managers in Townsville and Cairns respectively, the road shuttle operation relocated some 220 containers of essential supplies, refrigerated foodstuffs and other freight into the cyclone affected area.

Toll QRX, and its major customers, are deeply grateful to our North Queensland staff and a large number of contractors and drivers who, through their dedicated performance, ensured that the supply lines to cyclone victims were maintained.

Emergency Services

As Innisfail residents emerged from the storm, it became immediately obvious that the damage sustained in Innisfail / Babinda and nearby areas was severe and that a considerable rescue and support mission would be required.

Bruce Lowe, local QRX agent in Innisfail, is a lifetime resident of the town. The family business Frank Lowe and Sons, has been managed across three generations – so for local knowledge you can't go past Bruce.

Innisfail Staff were early on the ground providing refrigerated containers to the local



supermarkets and emergency services. As the Australian Defence Forces arrived in Innisfail, they quartered their equipment at the QRX Terminal and the premises were also used to billet army personnel. With the availability of forklifts, trucks and heavy lifting equipment, the premises became a hub for coordination of unloading and distribution of tarps, generators and other supplies, both refrigerated and ambient.

As the week wore on, and the relief effort intensified, Bruce and his staff continued to supply, lifting, unloading and distributing as required by the various arms of the emergency relief agencies. Toll QRX truck movements started arriving in larger numbers during Thursday, and the Army relocated to the Innisfail Showgrounds and other nearby areas. The first rail services ran into Innisfail on Sunday 26 March.

Some personal observations

Tim Dwyer is the National Manager of Toll QRX, and he visited Innisfail on the Monday following the impact of Cyclone Larry.

Tim tells the following story:

"On Monday 27 March, I drove into Innisfail from Townsville, hoping to be able to offer

some assistance to Bruce Lowe and his team. I have known the town for many years, had relatives living there at a point in time, and first visited in 1973. Since then, and before joining Toll QRX, I had a career which brought me close to the local banana industry, from about 1992 onwards, so I do know the area well.

As I drove up I first started to see damage to vegetation south of Cardwell, (120 km south of Innisfail), minor at first and confined to near coastal areas. The amount of this increased the further north I went, until I



got within 30 km of Innisfail itself. In this area, what were once rainforest ridges now had a brown and spiky appearance. Closer observation revealed that the rainforest was almost entirely stripped of leaves and branches, with only shattered tree trunks remaining.

Driving into the town itself was like visiting a place you'd never seen before. Houses once obscured by vegetation, now brutally exposed and damaged – and the extent of damage was surprising: Perhaps not like the photos after Tracey, but severe all the same.

...The local teams went into action executing the high wind strategies which have been developed over many years of experience in the tropical north.



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Getting Ready for Bathurst

When the Toll HSV Dealer Team's Kenworth transporter – nicknamed The Big Jaffa in deference to its bright orange paint job – rolls in to the pit paddock at Bathurst's Mount Panorama race circuit in the first week of October, it will be carrying more than mere race cars, spares and tools.

It will carry the hopes of thousands of people – team members, fans and sponsors, including Toll.

It will especially carry the hopes of young driving star Rick Kelly, 23, who is locked in battle with Ford's Craig Lowndes for this year's V8 Supercar Championship crown after eight of the 13 rounds.

He and his older brother Todd, 26, who is on loan from the Holden Racing Team in exchange for regular Toll HSV driver Garth Tander, are among the favourites for the annual 1000km classic of the V8 Supercar Series.

One of the Mildura brothers has won the Bathurst 1000 for the past three years, but never together. Rick became the youngest Bathurst winner in history when he won with Greg Murphy in 2003, and then went back to back in 2004, again with "Murph".

Last year, it was Todd's turn with Mark Skaife in the Holden Racing Team Commodore.

But this year, the brothers will be sharing the driving duties in the #15 Toll HSV Commodore, as they did for the first time

recently when they came a narrow second in the Sandown 500. Alongside them in the Toll garage will be long-time Toll campaigner Anthony Tratt paired with young up-and-comer Tony D'Alberto in the #16 Toll HSV Commodore.

All four drivers will be depending on the Toll HSV team's legendary attention to detail, dedication and street smarts. As the drivers know well, a team doesn't win two out of the past three Bathurst 1000s by luck. Nor does a team get to lead the V8 Supercar teams championship by more than 300 points – as the Toll team does after the recent Sandown round – by chance.

According to Team Manager Rob Crawford, it is all about attention to detail and the right people.

Apart from top-class drivers, Toll HSV has built a support team of some of the best engineers, technicians and mechanics in Australian motor sport. Two of the engineers even have Formula 1 experience.

In all, up to 20 experts populate the pristine, orange-clad Toll HSV pit garage on race weekends, each with an exacting job to do.

If one nut is not tightened correctly or one bit of vital data is ignored, it could all end in tears. With the race cars reaching 295km/h on Bathurst's Conrod Straight, clear heads are needed.

Like Toll Group, the race team works systematically, covering all the bases in what is essentially a job of logistics. One task at a time, one corner at a time, to the best of their ability.

Of course, luck always plays a part at Bathurst – a team can only be accountable for what it does, not the crazy driving antics of others.

But if all goes well, Rick Kelly will not only give his third Bathurst victory a big shake, achieving his dream of winning with his brother, but also take a large stride towards his first championship title.

And if it goes extra-well, his team mate and next highest ranked Holden driver, Garth Tander – currently fourth in the championship – will be right up there on the podium as well to put his championship back on track.





Garth Tander

Date of Birth 31/03/1977
Place of Birth Perth, WA
Lives Melbourne, Vic
Marital Status Married
Height 192cm
Weight 80kg
Children Nil
Nickname GT
Hobbies & Interests Remote controlled boats, water sports, motor racing



Anthony Tratt

Date of Birth 3/11/1965
Place of birth Melbourne
Lives Mt Martha, Vic
Marital Status Married
Height 178cm
Weight 82kg
Children AJ and Bailey
Nickname Tratty



Rick Kelly

Date of Birth 17/01/1983
Place of Birth Mildura, Victoria
Lives Melbourne, Vic
Marital Status Single
Height 182cm
Weight 69kg
Children Nil
Nickname Ricko
Hobbies & Interests Remote controlled boats



Sophie McNutt

Public Relations and Events Manager
Toll Racing

Anthony Tratt

After many years of driving, managing and building race cars for Paul Little Racing (PLR), Anthony Tratt last year brokered a deal on behalf of PLR with the HSV Dealer Team to take Toll Racing to the next level in the most competitive touring car championship there is in the world: V8 Supercars.

Although Anthony will not regularly drive in the series, he will oversee the deal from the side line and assist with driving the second car in the endurance races later in the year.

To keep his 'eye in' so to speak, Anthony has been campaigning a privateer Porsche in the Carrera Cup series that also races on the same weekends as the V8 Supercars and is currently in 10th position in the championship.

Another one of his duties is driving one of the V8 Supercars on the sponsor ride days the team has during the year, there are two in Sydney and two in Melbourne.

Anthony also completed his helicopter pilot's licence late last year and has just completed his endorsement to fly bigger helicopters such as the Bell Jet Ranger.

If Anthony can help with any questions relating to Motorsport and the V8 Supercar category he can be contacted on:

Tel: +61 3 9769 2927
Fax: +61 3 9769 2923
Email: anthony_tratt@tolldracing.com

Sophie McNutt

Sophie started work with the Toll Racing team in February 2005 as Public Relations and Events Manager. In addition, Sophie looks after accounts, merchandise and corporate hospitality, where she enjoys hosting our corporate guests on race weekends.

Since starting at Toll Racing, Sophie has built very strong relationships not only within the race team but also with our sponsors and their guests, and the many thousands of Toll employees.

Prior to joining Toll Racing, Sophie worked in many different disciplines, including private investigator, a finance broker and owned and operated her own dance studio on Queensland's Gold Coast.

For all your racing enquires be it event dates, corporate hospitality or merchandise, please feel free to contact Sophie on:

Tel: +61 3 9769 2927
Fax: +61 3 9769 2923
Email:
 sophie_mcnutt@tolldracing.com
 sophie_mcnutt@toll.com.au



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anz@work and ANZ Super Advantage Toll member update

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ANZ Super Advantage (ASA) – Important message to Toll super fund members

- › The Toll Group has, effective 1 July 2006, successfully negotiated the removal of the Administration Fee from the superannuation accounts of all participating Toll employees in ASA
- › Your plan default option, the ING Balanced fund, has achieved a return of 14.25% for the year ended 30 June 2006**. Returns will differ for those members who have elected to invest in any of the other 55 investment options available within ANZ Super Advantage (ASA)
- › We wish to welcome Kevin Davis as your new employee representative to the Toll ASA Policy Committee, due to the recent resignation of Stephen Stewart. Other employee representatives are: Mark Eisentrager, John Parker and Sheila Thompson. Your employer representatives are Neil Chatfield, Bernard McInerney, Rod Walters and Cheryl Barbary
- › Your Member Statement will be posted to you shortly. Please take the time to review this statement – your Annual Statement provides you with valuable information about your superannuation investment and insurance cover (if applicable). It shows the dollar value of your benefit entitlements in ANZ Super Advantage as at 30 June 2006 and the progression of your account throughout the reporting period
- › If you have any further questions, please email Cheryl Barbary, Toll Group Superannuation Manager, on Cheryl_barbary@toll.com.au

CLUB

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AUSTRALIA – CLUB 10

Adam Warner, Toll Regional, Adelong, NSW
 Alan Rifaie, Toll Fast, Banksmeadow, NSW
 Andrew Broadby, Toll Tasmania / Edwards Transport, Hobart, TAS
 Andrew Chick, Toll Contract Logistics, Barnawartha, VIC
 Anthony Clarke, Toll Contract Logistics, Minchinbury, NSW
 Anthony Jones, Toll SPD, Chullora, NSW
 Anthony Moore, Toll Contract Logistics, Ingleburn, NSW
 Betty Hodge, Toll Fast, North Perth, WA
 Brian Bell, Toll Tasmania / Edwards Transport, Port Melbourne, VIC
 Carol Rogers, Toll North, Archerfield, QLD
 Dave Conroy, NQX Freight System, Cloncurry, QLD
 David Jolley, QRX, Tennyson, QLD
 Debra Ropata, NQX Freight System, Townsville, QLD
 Edward Evans, Toll Contract Logistics, Kensington, VIC
 Helen Jackson, QRX, Cairns, QLD
 Isabella Douglas, Toll Fast, West End, QLD
 Jacqueline Walker, Toll AutoLogistics, Laverton North, VIC
 James Smith, Toll Contact Logistics, Ingleburn, NSW
 Jason Moala, Toll Contract Logistics, Mackay, NSW
 Jason Weir, Toll Contract Logistics, Archerfield, QLD
 Joe Amore, Toll Tasmania / Edwards Transport, Port Melbourne, VIC
 Julianne Hyndmann, Toll Fast, Adelaide, SA
 Karen Purdue, Toll Fast, Port Melbourne, VIC
 Karl Liebhart, Toll AutoLogistics, Chullora, NSW
 Ken Furzer, Toll Stevedoring and GeelongPort, Fremantle, WA
 Kenneth Lee, Toll Tasmania / Edwards Transport, Port Melbourne, VIC
 Kieran McLaughlin, Toll North, Archerfield, QLD
 Laurie Drummond, Toll Express, Richlands, QLD
 Lynella Law, NQX Freight System, Lidcombe, NSW
 Margaret Smith, Toll North, Archerfield, QLD
 Maria Burlak, Toll Express, Altona, VIC
 Mark Hartley, Toll Fast, Adelaide, SA
 Michael Arnold, Toll Regional, Adelong, NSW
 Michael Ferraro, Toll Energy, Perth, WA
 Michael Lovett, Toll SPD, Welshpool, WA
 Monica McLaughlin, Toll North, Archerfield, QLD
 Nicole Smith, Toll North, Archerfield, QLD
 Oscar Romero, Toll Liquid Distribution, Altona North, VIC
 Patricia Love, Toll North, Archerfield, QLD
 Paul Robinson, Toll Fast, Banksmeadow, NSW
 Ray Poole, Toll Express, Richlands, QLD
 Ricky Blacker, Toll AutoLogistics, Maryborough, QLD
 Ronald McIntosh, Toll Regional, Queanbeyan, NSW
 Simon Robertson, NQX Freight System, Darwin, NT
 Simon Tuck, Toll Fast, Adelaide, SA
 Suzanne Walters, Toll IPEC, Forrestfield, WA
 Teni Taulaga, Toll Contract Logistics, Homebush, NSW
 Tom Belcher, Toll SPD, Acacia Ridge, QLD
 Tracey Hosking, Toll Fast, Banksmeadow, NSW
 Trevor Churcher, Toll Fast, North Perth, WA
 Vanessa Eckford, Toll AutoLogistics, Laverton North, VIC
 Vivienne Sulejmani, NQX Freight System, Archerfield, QLD

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Ann-Maree White, Toll Rail, Takapuna
 Christopher Driver, Interislander, Wellington
 Clint Bucknell, Toll Rail, Whangarei
 Colin Paratene, Toll Rail, Whangarei
 Donald Garriock, Toll Tranzlink, Christchurch
 Dooley Martin, Passenger Services, Upper Hut
 Doug Rowe, Toll Tranzlink, Tauranga
 Geoffrey Norman, Passenger Services, Wellington
 Graeme Baxter, Toll Rail, Greymouth
 Graeme Garner, Toll Rail, Kawerau
 Haymes Pouesi, Toll International, Auckland
 Horace Rice, Toll Tranzlink, Auckland
 Janet Jagers, Toll Corporate, Wellington
 Jim Jennings, Passenger Services, Wellington
 John Horne, Toll Tranzlink, Tauranga
 Keith Kakahi, Toll Tranzlink, Auckland
 Larry Beattie, Toll Rail, Hillside
 Liz Jones, Toll Tranzlink, Auckland
 Michael Smith, Toll Rail, Westfield
 Paul Coplestone, Passenger Services, Addington
 Peter McCaw, Toll Rail, Middleton
 Roger Corbett, Interislander, Wellington
 Ron Bennett, Toll Tranzlink, Palmerston North
 Sam Marshall, Toll Tranzlink, Wellington
 Scott Mansbridge, Interislander, Wellington
 Vets Prendertgast, Toll Tranzlink, Auckland

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AUSTRALIA – CLUB 15

Adrian Davis, Toll Express, Altona, VIC
 Alan Pickens, Toll Tasmania / Edwards Transport, Port Melbourne, VIC
 Alan Russell, Toll SPD, Chullora, NSW
 Arthur Jarrott, Toll SPD, Chullora, NSW
 Brian Butler, Toll Express, Altona, VIC
 Brett Kemp, Toll Fast, Port Melbourne, VIC
 Gary Pitt, Toll Regional, Adelong, NSW
 Glen Pershouse, QRX, Tennyson, QLD
 Gregory Pedersen, in2store, Thornbury, VIC
 James Sullivan, Toll Stevedoring and GeelongPort, Western Port, VIC
 John Lovie, Toll Contract Logistics, Dandenong, VIC
 Leonard Botterill, Toll Express, Altona, VIC
 Livio Feliciani, Toll Fast, Port Melbourne, VIC
 Mark Gillett, Toll Fast, Port Melbourne, VIC
 Marshall Taylor, NQX Freight System, Dry Creek, SA
 Martin Haley, Toll SPD, Chullora, NSW
 Michael Flude, Toll Tasmania / Edwards Transport, Hobart, TAS
 Noel Hennessy, NQX Freight System, Toowoomba, QLD
 Noeleen Walker, Toll Fast, Port Melbourne, VIC
 Norman Kernaghan, QRX, Archerfield, QLD

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Owen Trussell, Toll North Equipment, Mackay, QLD
 Patrick Dale, Toll SPD, Chullora, NSW
 Patrick Holywell, Toll Shipping, Port Melbourne, VIC
 Paul Rush, Toll International, Tullamarine, VIC
 Peter Clarke, Toll AutoLogistics, Laverton, VIC
 Peter Jones, Toll IPEC, Richlands, QLD
 Peter Mantziavas, Toll IPEC, Dry Creek, SA
 Shane McMenniemin, Toll Express, Altona, VIC
 Stephen Barnett, Toll SPD, Chullora, NSW
 Terrence Ruprecht, NQX Freight System, Eagle Farm, QLD
 Terry Robinson, Toll SPD, Chullora, NSW
 Trevor Boyan, NQX Freight System, Eagle Farm, QLD
 Wayne Pocock, Toll SPD, Acacia Ridge, QLD
 William Gatt, Toll Contract Logistics, Minchinbury, NSW

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AUSTRALIA – CLUB 20

Angus Smith, Toll Stevedoring and GeelongPort, Whyalla, SA
 Beverly Oag, Toll Contract Logistics, Yennora, NSW
 David Allen, Toll IT, Adelaide Airport, SA
 David Watkin, Toll Contract Logistics, Arndell Park, NSW
 Frank Costantino, Toll Regional, Albury, NSW
 Gina Richter, Toll Fast, Adelaide, SA
 Graham Court, NQX Freight System, Gold Coast, QLD
 Graham McHenry, Toll Tasmania / Edwards Transport, Hobart, TAS
 Grant Shadbolt, Toll Tasmania / Edwards Transport, Burnie, TAS
 Hans Affolter, Toll IPEC, Moorebank, NSW
 Jan Middleton, Toll Fast, West End, QLD
 John Eccles, Toll IPEC Local, Clayton South, VIC
 Krystyna Oczak, Toll Logistics, Mascot, NSW
 Mark Atkinson, Toll IPEC, Dry Creek, SA
 Neil Hastie, NQX Freight System, Emerald, QLD
 Neil Hinds, Toll Regional, Albury, NSW
 Neville Wilson, Toll AutoLogistics, Wagga Wagga, NSW
 Noel Pownall, Toll Stevedoring and GeelongPort, Geelong, VIC
 Noel Thornycroft, Toll Contract Logistics, Kensington, VIC
 Robert Biggar, Toll Tasmania / Edwards Transport, Hobart, TAS
 Robert Smith, Toll Contract Logistics, Arndell Park, NSW
 Ronald Cook, Toll Fleet Management, Wagga Wagga, NSW
 Tony Brandt, NQX Freight System, Eagle Farm, QLD

NEW ZEALAND – CLUB 20

Gilbert Inkster, Interislander, Wellington

ASIA – CLUB 20

Steven Miller, Toll Logistics, Malaysia

CLUB

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AUSTRALIA – CLUB 25

Bryan Robertson, Toll AutoLogistics, Wagga Wagga, NSW
 Denise Truscott, Toll IPEC, Mackay, QLD
 Desmond Breust, Toll Contract Logistics, Greenacre, NSW
 Geoff Lamb, Toll Fast, Adelaide, SA
 John White, NQX Freight System, Villawood, NSW
 Ray Pryor, QRX, Townsville, QLD
 Raymond Carriage, Toll Liquid Distribution, Greenacre, NSW
 Ron Camilleri, NQX Freight System, Eagle Farm, QLD
 Warren Blyton, Toll Liquid Distribution, Wagga Wagga, NSW

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AUSTRALIA – CLUB 30

Keith Worthing, Toll IPEC, Moorebank, NSW
 Stephen Syme, Toll AutoLogistics, Footscray, VIC
 Zeki Guzel, Toll IPEC, Altona North, VIC

NEW ZEALAND – CLUB 30

Brent Bevan, Toll Rail, Wellington
 Howard Rawiri, Toll Rail, Westfield
 Ian McCallum, Toll Rail, Middleton
 James Sheridan, Toll Rail, Oamaru
 Kenneth Jenkins, Toll Rail, Palmerston North
 Leaso Tavoi, Passenger Services, Wellington
 Mistry Mistry, Interislander, Wellington
 Randall Prestidge, Toll Rail, Wellington
 Richard Tansey, Toll Rail, Te Rapa
 Willie Iafeta, Toll Rail, Greymouth

CLUB

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AUSTRALIA – CLUB 35

Bert Petchell, Toll Express, Chullora, NSW
 Ian Tomlinson, NQX Freight System, Rockhampton, QLD
 John King, NQX Freight System, Archerfield, QLD
 Terence Edwards, Toll Tasmania / Edwards Transport, Port Melbourne, VIC

CLUB

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AUSTRALIA – CLUB 40

Neville Penwright, Toll Tasmania / Edwards Transport, Hobart, TAS

NEW ZEALAND – CLUB 40

Michael Vaughan, Toll Rail, Dunedin
 Pine Mau, Passenger Services, Auckland
 Steve Somerville, Toll Rail, Te Rapa

CLUB

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AUSTRALIA – CLUB 45

Kevin Ayton, Toll SPD, Welshpool, WA



Our Vision:

To be the most successful provider of 'integrated total logistics solutions' to the Asian Region.

Service	Description	Business Unit	Telephone
Group Solutions	Group Business Development promotes Toll's broader operational capability and new supply chain technology capabilities through key areas such as Tender Response Management, Major Account Management, New Group Business Development and Toll Solutions (MTS)	Group Business Development	+61 7 3275 0430
Warehouse and Distribution	Lead Logistics Provider (LLP) services, warehousing, distribution and industry specific solutions for the Automotive, Beverage, Food & Retail, Industrial, Ports, Relocation and Resources sectors	Toll Logistics in2store	+61 2 8923 2333 +61 3 8369 0499
Warehouse and Local Distribution	Dangerous Goods Warehousing Multi Function Warehousing (Queensland)	Toll Resources Toll Resources	+61 7 3260 2655 +61 7 3714 6400
Air	Domestic (Australia & New Zealand) • Interstate and Intrastate Door-to-Door Satchel and Parcel Services • Same Day and Overnight International • Freight forwarding / Customs & Door-to-Door Import / Export Services	Toll Priority Nationwide Toll International Toll Priority Global	+61 13 15 31 +61 2 9694 3000 +61 13 15 31
Rail	Rail Services	Pacific National – Aust QRX Transport – QLD Toll Rail – NZ	+61 2 8484 8000 +61 7 3275 0400 +64 9 270 5000
Road	Courier Services – Same Day Metropolitan Courier, Passport and Visa Advisory Services to the Travel Industry Parcel Express Palletised Less than Truck Load (LTL) Economy & Express Services Full Truck Load (FTL) Services Inter-modal Services Container Services – Dry, Reefer (FTL) Specialised Transport & Other Services • Automotive Vehicle & Component • Bulk Handling Transport & Specialist Services to the Mining Industry throughout QLD & NSW • Delivery and installation of technology equipment • Fashion • Liquid • Mail (mail exchange, mailroom and records management) • Refrigeration	Toll Fast Toll Priority Travcour Toll IPEC NQX Freight System – QLD Toll Express Toll Linehaul Toll Regional – Regional NSW Toll Resources Toll Tasmania Toll West – WA Toll Regional Toll SPD Toll Tasmania NQX Freight System QRX Transport – QLD Toll SPD – Aust Toll Tranz Link – NZ NQX Freight System – NT Toll Regional Toll AutoLogistics Toll Resources – QLD Toll Resources – NSW NQX Freight System Toll Priority TechServ in2store Toll Liquid Distribution Toll Priority DX Solutions Edwards Transport Toll Refrigerated Toll Regional	+61 13 32 78 +61 13 37 47 +61 1300 366 684 +61 7 3275 0400 +61 2 8713 7000 +61 2 8713 7000 +61 2 6938 6938 +61 7 3275 0400 +61 3 9644 5200 +61 2 8713 7000 +61 2 6938 6938 +61 3 9296 2500 +61 3 9644 5200 +61 7 3275 0400 +61 7 3275 0400 +61 3 9296 2500 +64 9 270 5100 +61 8 8360 1300 +61 2 6938 6938 +61 3 9284 2888 +61 7 3275 0400 +61 2 4964 8293 +61 7 3275 0400 +61 2 8337 4506 +61 3 8369 0499 +61 3 9284 2701 +61 13 88 44 +61 2 9644 5200 +61 7 3275 7149 +61 2 6938 6938
Sea	Bass Strait / Cook Strait Shipping Services Trans Tasman / PNG / International Freight Forwarding / Overseas Bulk Movements / Customs & Door-to-Door Import / Export Services Tasmanian Door-to-Door Services China Door-to-Door Services	Toll Shipping Toll International Toll Tasmania Toll China	+61 3 9299 8400 +61 2 9694 3000 +61 3 9644 5200 +61 3 9933 4025
Port Management and Stevedoring	Port Management / Bulk and Containerised Commodity & Wharf Related Services Within Australia and New Zealand	Toll Ports – Aust Toll Ports – NZ	+61 2 4902 5303 +64 7 572 9598
Personnel Placements	Temporary and permanent placements of personnel into all levels of blue and white collar positions and contracting services including IT and call centres (all levels)	Toll Personnel – Aust Toll NZ Recruitment Centre – NZ	+61 2 9783 4666 +64 9 270 5264
Project Management	Project Management and Relocation of Employees, Home and Workplace Project Logistics – providing international logistics services – air, sea, specialised handling and charters to resource companies within Australia and overseas for both construction and ongoing supply line logistics	Toll Transitions Toll International	+61 2 6216 0560 +61 7 3275 0400
Fleet Management	Fleet Maintenance Services	Toll Fleet Management	+61 2 9335 1111
Asia	The Total Logistics Solution: • Asian Region	Toll Asia	+65 6462 2288

Editor

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